

How can we collectively work to improve quality of care?

# Access to care: optimizing health care systems

May 30, 2024

Xavier Rosselló on behalf of Group 4 (lead: Gorav Batra)

# How can we collectively work to improve quality of care?

## Access to care: optimizing health care systems

- Health care systems should **measure** quality of care. Otherwise, it is impossible to improve anything.
- Reduce administrative **workload** for doctors, so they can devote more time to improve quality of care
- Optimal use **electronic control systems** – automatic records assessing how adherent are health care systems to guidelines

# How can we collectively work to improve quality of care?

## Access to care: optimizing health care systems

- To have a list a **top priorities** (top gaps to cover)
- Health care systems should be more open to cover the **evidence-practice gap**, rather than producing new evidence – reallocating funding from research investment to implementation (contentious)
- More **integrative approach** between professionals (nurse, GPs...)

# How can we collectively work to improve quality of care?

## Access to care: optimizing health care systems

- Improve **patient follow-up** (in any of its forms)
- Optimize **medical record codification and linking** them across systems (tests results, tertiary hospital, GPs...) – unified system to measure the care process
- Identifying specific gaps that **need to be covered at local level**, after digesting the guideline (local exercise)

# How can we collectively work to improve quality of care?

## Access to care: optimizing health care systems

- Improve **education and accreditation** of physicians and health care systems
- Prioritise **patient education**
- **Incentives** for providing quality of care
- Improve the **influence** of scientific societies on policy-makers

**Thanks**